

Bellarine Bayside - Past Consultation Summary about Holiday Park Improvements

We've consulted our community in the past and we have listened to your feedback and suggestions. Many of your ideas have been acted on already and others are in the pipeline. This summary is a reminder of what you have told us over the last couple of years.

2015-16 Holiday Stay Survey

In January 2016 Bellarine Bayside conducted a survey of 160 campers from across our holiday parks and campgrounds. The survey asked campers for their views on their holiday experience. The majority of respondents were regular users of Bellarine Bayside camping facilities - 87% had previously stayed in a Bellarine Bayside holiday park with 57% having stayed more than 10 times.

What you like best about your park: It is affordable, safe and family friendly with attractive beaches and good facilities.

The activities you are most likely to undertake when staying at your parks are swimming and beach activities, and socialising with family and friends.

What you would like to see:

- Improved amenity blocks
- More shade and shelter
- WiFi
- Improved lighting and security
- Better sheltered congregation/socialising areas
- Better visitor parking

For those of you who like your boats, 87% of you found the launching facilities either satisfactory or most satisfactory.

2015 In-Park consultation

Building on a 2014 decision to review camping fees, in early 2015 Bellarine Bayside asked the camping community for their feedback on the proposed changes. Feedback was obtained through four Listening Posts held over the March long weekend attended by approximately 300 campers and community members, and by an online survey completed by 233 participants.

In addition to feedback about the proposed fees, **we asked you for the most needed improvements and these were the top few:**

- Reinstatement of toilet blocks 25 and 27 at Portarlington Holiday Park, and general improvements to all toilet blocks. Outdoor showers were requested, especially at Batman Park.
- Improvement in the quality and frequency of cleaning, particularly during peak times.

- Improved laundry facilities.
- Sealing of roads, kerbs and footpaths particularly at Portarlinton Holiday Park, and speed humps were requested for Bengalat Reserve.
- Fixing of drainage and flooding problems, especially at Anderson Reserve and Portarlinton Holiday Park.
- Hot water at BBQ areas and protection from wind (especially at Bengalat Reserve).
- A jumping pillow and outdoor cinema at Portarlinton Holiday Park.